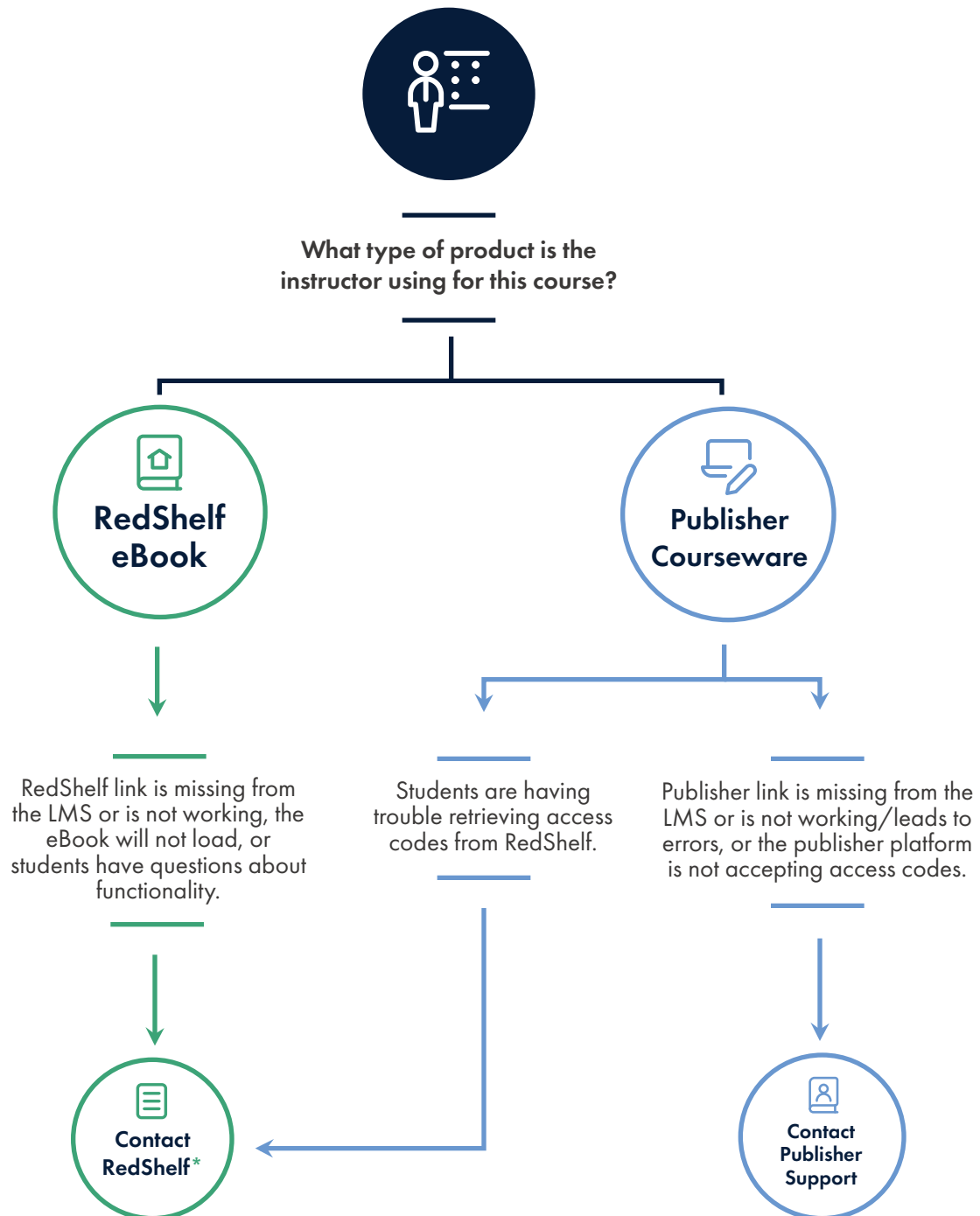


Faculty Support Pathways

As the campus store manager, instructors may ask you for help ensuring students have access to materials. To determine whether the instructor should contact RedShelf or the content publisher, follow the decision process below.



**Instructors may contact your RedShelf Account Manager.
Students may submit support requests at solve.redshelf.com.
Requests submitted through RedShelf Solve can be resolved up to 75% faster than through email.*

